



**MIB ITALIANA S.P.A.**

Emergency Disconnect Systems for the Oil & Gas & Petrochemical Onshore & Offshore Industries

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### MIB ITALIANA S.P.A. Policy

MIB ITALIANA S.P.A. AIMS FOR THE HIGHEST TECHNOLOGICAL STANDARDS OF QUALITY AND ATTENTION TO THE CUSTOMER WHEN PROVIDING ITS PRODUCTS AND SERVICES: THE CUSTOMER IS AT THE CENTER OF EVERY BUSINESS PLANNED BY THE COMPANY; IT FOLLOWS THAT THE CONSTANT RESPECT OF THE ASSIGNED COMMITMENTS AND ACHIEVEMENT OF EXPECTATIONS CONSTITUTE A PERMANENT OBLIGATION FOR ALL THE COMPANY FUNCTIONS.

TOP MANAGEMENT SHOWS LEADERSHIP AND COMMITMENT TOWARDS THE QUALITY MANAGEMENT SYSTEM; IT IS AWARE THAT, TO REACH CUSTOMER SATISFACTION, IT IS NECESSARY TO RESPECT THE REQUIREMENTS OF THE SYSTEM AND COMMIT TO ITS EFFECTIVE AND CONTINUOUS IMPROVEMENT.

THE MANAGEMENT HAS ALSO THE TASK OF SPREADING THE CULTURE OF FUNCTIONAL SAFETY TO ALL EMPLOYEES AND SUPPLIERS AND PROMOTES TO ALL THE LEVELS THE "RISK-BASED THINKING" WITH THE OBJECTIVE TO DETERMINE THE FACTORS THAT MAY CAUSE THE PROCESSES AND THE MANAGEMENT SYSTEM TO STRAY FROM THE PLANNED RESULTS, IN ORDER TO PUT IN PLACE THE CONTROLS AND THE PREVENTIVE ACTIONS USEFUL TO MINIMIZE THE NEGATIVE EFFECTS AND TO MAXIMIZE THE OPPORTUNITIES.

THE ORGANIZATION, AS MANUFACTURER, STRICTLY FULFILLS AND ENSURES THAT THE MANDATORY REQUIREMENTS SET OUT IN THE LEGISLATIVE DECREE N° 26 OF 15/02/2016 WHICH TRANSPOSES 2014/68/EU DIRECTIVE, REMAINS EFFECTIVE AND ADEQUATE, IN PARTICULAR THE SATISFACTION OF THE RES DEFINED IN ANNEX I AND THE OBLIGATIONS ARISING FROM THE PROVISIONS SET OUT IN PARAGRAPH 11 OF ANNEX III

THE ORGANIZATION AIMS ALSO FOR THE HIGHEST LEVELS OF SAFETY AND RELIABILITY OF ITS PRODUCTS BY PURSUING CONTINUOUS IMPROVEMENT; THE STRATEGY AND PROCEDURES TO REACH THE FUNCTIONAL SAFETY ARE WELL KNOWN AND APPLIED WITHIN THE COMPANY IN ACCORDANCE WITH THE APPLICABLE STANDARDS (IEC 61508:2010; IEC61511:2016) FOR PHASES 5 TO 16 OF THE OVERALL SAFETY LIFECYCLE (FIGURE 2, IEC 61508)

ALL EMPLOYEES, EVERYONE FOR THE ACTIVITIES OF THEIR OWN COMPETENCE, CONTRIBUTE TO THE SUCCESS OF THE COMPANY; EVEN MORE SO WHEN IT OPERATES WITHIN A MARKET THAT IS ALWAYS MORE COMPETITIVE AND GLOBAL.

TO LAUNCH AND CARRY OUT NEW CHALLENGES WITH SUCCESS, THE TECHNICAL, MANUFACTURING AND COMMERCIAL SOLUTIONS THAT THE COMPANY INTENDS TO SUPPORT ARE MULTIPLE. HERE BELOW THE MAIN OBJECTIVES AND GUIDANCE THAT WILL ALLOW THE REALIZATION OF THE COMMITMENTS ABOVE, IN COMPLIANCE WITH CUSTOMER NEEDS, COMPANY PERSONNEL, LAWS AND REGULATIONS:

- ⇒ Renew and consolidate the Quality and functional safety Management Systems;
- ⇒ Ensure the compliance, by all the company functions, of contractual prescription and all applicable mandatory requirements, consistent with the OMS and internal operating procedures;
- ⇒ Ensure the highest possible level of security, preserving the health of operating personnel
- ⇒ Implement a continuous technological update;
- ⇒ Plan continuous and targeted training activities for all organization levels;
- ⇒ Non-Compliant Products - REDUCTION OF CAUSES WHICH DETERMINE NON-COMPLIANCE AND DISCARDS DURING THE MANUFACTURING;
- ⇒ Suppliers - SUPPLYS FROM SUPPLIERS WHO HAVE QUALITY AND TECHNOLOGICAL CAPACITIES THAT MEET THE MIB STANDARDS;

Brand Loyalty - FAVORING THE DIFFUSION AND VISIBILITY OF THE BRAND, TO UNDERSTAND THAT THE MAIN PURPOSE OF MIB ITALIANA S.P.A. IS CUSTOMER SATISFACTION.

CASALSÈRUGO, 09/01/2020

**MIB ITALIANA S.P.A.**